



assist

“If we need something they are on to it straight away and don’t stop until it’s finished.

We feel like a top priority client, even though we are probably one of their smallest.”

*Tanya Chesworth,
Service Skills Australia*

“ We like working with the nonprofits because it gives us real pride to know we’re supporting them to get the most out of their IT budgets and run seamlessly so that they continue making a difference in the community.”

*David Woo,
Focus Business Technologies*

Who are they?
Service Skills Australia

Where are they?
Sydney, NSW

What do they do?
They are a nonprofit and one of 11 industry skills councils supporting the implementation of nationally recognised training products that respond to industry skill needs.

What services did Focus BT provide to them?

IT system support, infrastructure development and Standard Operating Environment procedure development.

The outcome?

“I have full confidence now because all systems are guaranteed, with support levels in place at all times.”

*- Tanya Chesworth,
Service Skills Australia*

www.serviceskills.com.au

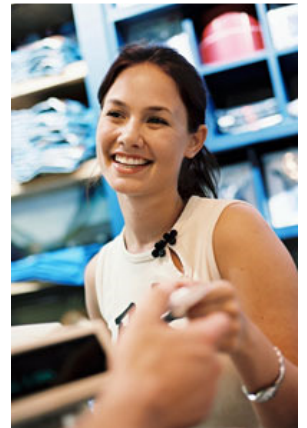
About Focus Business Technologies:

Skilled workforce to match industry needs



Hairdressing

Service Skills Australia promotes skill development in the service industries. They develop the national qualifications and skill standards for the service industry sectors, including retail and wholesale, sport, fitness, and recreation, tourism and hospitality, hairdressing, beauty, floristry, community pharmacy and funeral services.



Retail

Tanya Chesworth from Service Skills Australia says,

“Focus not only recommend what you can afford, but what what you really need.”

“They build a relationship with you and really get to know your systems. Having Focus on our team, feels like more of a relationship than a typical supplier. So when you call them about something they know exactly what you are talking about.”

Focus provides fixed price IT system support to Sydney, surrounds and Melbourne areas.

Businesses and nonprofit organizations have benefited for many years from exceptional service and a trusted relationship with Focus.

Find out more : (02) 8259 0901 www.focusbt.com.au